Glenn Lester B. Libero

#10 Corazon St. Paliparan Sto. Nino Marikina City

Mobile no.0906-5386437

Birthday: December 13, 1993

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**CAREER OBJECTIVES**

**To acquire a position in a reputable organization that will help me to develop my skills and gain impressive performance in the field of Business Administration.**

**WORKING EXPERIENCE**

Company Position Employment Date

LEMON GEN. MDSE Factory Staff August,2008-May,2009

JOLLIBEE FOOS CORP. Customer Service Representative Jan.10-May 31, 2011

Sitel Philippines Inc. Universal Agent-handled 3 lines of Business January 6,- July 16,2012

Convergys Corporation Customer Service Associate July 18,-January 20,2013

**QUALIFICATIONS**

**Can handle a variety of challenging task**

**Ability to work within a Multicultural Environment**

**Flexible and Self Motivated**

**Excellent in analytical and Interpersonal skills**

**Proficient in Adobe Photoshop and Microsoft Word**

**Excellent In Multitasking**

**Independently perform routine account activity review of risky transactions**

**Highly Trainable**

**And Excellent in Communication Skills**

**Thorough Knowledge Marketing**

**EDUCATIONAL BACKGROUND**

**TERTIARY** Pamantasang Lunsod ng Marikina(PLMar) Greenheights Subdivision, Concepcion Marikina city Bachelor of Science in Business Administraton. Major in Marketing Management. (1 year and 1 semester fulfilled)

**SECONDARY** Sta. Elena High SchoolW.Paz St. sta Elena Marikna City ` 2006-2009

**ELEMENTARY** Marikina Elemantary SchoolSta. Elena, Marikina City2000-2006

ORGANIZATION

Center For Pop Music Philippines Member 2007-2008

ACHIEVEMENTS

Best in Call Transfers(Convergys Corp.)

Top Agent Ranking in Customer Satisfaction(Convergys Corp.)

Top Seller of NFL Sunday Ticket Package(Convergys Corp.)

CHARACTER REFERENCES

**Irish Cortez-Transition Supervisor (Convergys Corp.) Contact number:0917 542 6362**

**Janie Darnayla-Transition Manager (Convergys Corp.) Contact number-0915 441 0527 (Convergys Corp.)**

**Anna Patricia Ramirez-Obag-Team Lead/Immediate Supervisor Contact Number-0927 623 6135 (Convergys Corp.)**

**Jay Perculeza-Menthor Contact number:0917 536 8294 (Convergys Corp.)**